



COMMISSIONAIRES

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The Corpsrespondent

~ Newsletter of Hamilton Division—Autumn 2007 ~

SPOTLIGHT ON THE GOLDEN TRIANGLE (KITCHENER, GUELPH, CAMBRIDGE)

This is the third and final installment in the series highlighting the Commissionaires presence and work sites within the Hamilton Division.

Cambridge Bylaw is a long-standing client of the Division. Twelve Commissionaires provide parking bylaw enforcement within the three former municipalities (Galt, Preston and Hespeler) found in Cambridge. The dedicated Commissionaires of this detachment perform these duties on a 24/7 basis using a combination of foot and vehicle patrols.

University of Waterloo School of Architecture housed in the former Tiger Brand Knitting Mills allows an interaction between students and Commissionaires. The detachment of three firm but friendly Commissionaires provides safety and security for students, staff and faculty as well as facility protection during afternoons, evenings and nights throughout the week and 'round the clock on weekends and traditional holiday break times.

WSIB Kitchener is the workstation for one dedicated Commissionaire tasked to provide peace of mind and security to staff and clients of this Provincial organization. Long periods of time without the interaction of other Commissionaires makes this a site that seems isolated even though it is in the heart of downtown Kitchener.

Kitchener Passport Office sports a complement of two highly motivated Commissionaires providing essential first contact, direction and security to staff and clients of this Federal agency. This site is required to have a bilingual Commissionaire and as such is somewhat of a rarity within the Division, joining St. Catharines in this regard.

Kitchener Tax Offices are housed in two separate locations within the downtown area and employ four thoroughly professional and motivated Commissionaires. These sites hold separate functions with one dealing with the general public while the other is oriented toward business clients. The Commissionaires here provide access control and safety and security to staff and clients alike.

Raytheon Canada is a high tech client requiring 24/7 security coverage and as a result has a highly trained and dedicated Commissionaire staff of five tasked to providing access control, perimeter integrity, first contact reception and both interior and exterior patrol duties. Add the duties of safety and security for staff and visitors and you will soon see that it is indeed a highly complicated and intricate position.

Grand Valley Women's Institute is a Federal Corrections facility employing one Commissionaire. The duties here require this Commissionaire to escort contractors and trades people during the course of their duties. This Commissionaire must be able to relate to staff, contractors and facility residents in a fair and even handed manner while adhering to the many regulations attached to each. It is not a position for a person uncomfortable with social and professional interaction with differing groups.

Home Hardware St Jacobs is a 1.4 million square foot warehousing facility that boasts a detachment of thirteen Commissionaires providing a myriad of traditional security services including access and egress control for all vehicles including tractor trailers, interior and exterior patrols, alarm response and a general presence offering parking lot escort peace of mind to staff. The dedicated Commissionaires of this detachment also provide a cadre of knowledgeable professionals during the twice-annual trade shows that see our presence swell to three times the normal group.

Home Hardware Elmira As a separate location under the St Jacobs umbrella this site is an opportunity to work in a very traditional access control and perimeter integrity function within the Corps. Four Commissionaires provide these services and their proximity to the main site and their knowledge makes them invaluable during trade show times and during these phases of staff shortages and transitions.

WSIB Guelph is another site staffed by a single Commissionaire and out of the way of casual contact with other Corps members. The professional attitude and courteous service offered at this site are in keeping with the Corps' overall philosophy. Access control and a calm and reassuring presence provide staff and clients alike with a feeling of safety.

Agriculture Canada in Guelph is the home for a single Commissionaire providing reception, both first person contact and telephone, services for this Federal government department. Additional duties consist of a lengthy list of administrative functions and this means the Commissionaire employed here must be knowledgeable as well as friendly, courteous and helpful. Mission accomplished.

TDL Group Corp If you've ever wondered what the huge new building on the Hanlon Expressway at Clair Road is then wonder no more. This is the new home for Tim Horton's distribution and provides employment for eight Commissionaires. In and out vehicle access, deterrent patrols both interior and exterior and perimeter integrity are among some of the functions accomplished by this group of dedicated and knowledgeable professionals.

University of Guelph provides employment for three Commissionaires on the beautiful grounds of this landmark institution. The Commissionaires here staff the parking booths, which has the effect of making them the university's unofficial ambassadors and first impression to visitors. These Commissionaires are required to be cheerful, courteous, helpful and knowledgeable about all topics school related while dealing with one of the least favourite things to almost all of us, paid parking. The sunny dispositions and cooperative natures of these Commissionaires provide all who encounter them with a good start and pleasant end to their day.

The Bank of Montreal right in downtown Guelph, on St George's Square' is the work site of a Commissionaire featured in the Guelph Daily Mercury a few years back. Described as the happiest man in Guelph, Maurice Kehoe, provides a calming presence for the staff and a calm but commanding presence for any who dare to park without making use of the bank's services. Maurice has been a fixture at this location for many years and is treated as not only a staff member by the employees but also as a member of their family.

~ EMPLOYMENT OPPORTUNITY ~

The Hamilton Division is currently seeking applications from individuals with a verifiable Human Resources background to fill a position as Human Resources Manager within the Division Headquarters.

The successful applicant will be required to act as an adviser to HQ staff as well as perform day-to-day HR roles including but not limited to recruiting, training and claims management. A high level of skill in computer applications including all aspects of Microsoft Office is a must. This position will operate in an office setting Mondays through Fridays during existing business hours with a requirement to share the rotational 24/7 on call duties.

If you have a strong and current background in HR functions, in both theory and application, in an unionized and non-unionized not for profit setting and meet the above requirements then you may be the ideal candidate. Forward your expression of interest stating your background and qualifications along with a current resume by 21 October to:

The Canadian Corps of Commissionaires (Hamilton)
Suite 208, 151 York Boulevard
Hamilton, ON
L8R 3M2
Attention: John Livingstone, Director of Operations
Fax 905 527 9948
Email dops@on.aibn.com

We thank all applicants, however only selected candidates will be contacted.

LAST POST

Comm. Tom MacLean ~ 1940 - 2007

Last year we had the opportunity to tell you about a special commendation that had been presented to Comm. Tom MacLean, City of Cambridge By-law, in recognition of his quick action that saved two houses and a couple of vehicles from being destroyed by fire. Sadly, we must now report to you that Comm. Tom MacLean passed away in August.

Tom became a Commissionaire in September 2001 following a 40 year career as a driver for Crawford Transport. Among other things Tom was an avid fisherman who enjoyed long hours with his fellow Commissionaires in his battery-powered fishing boat.

As his supervisor, Sgt. Don Taylor says of him, "Tom was well liked and respected by everyone who worked with him. He carried out his duties in a professional manner....All the staff from the Cambridge detachment and the Waterloo School of Arts will miss him very much."

Our sincere sympathy to his wife, Marie, and other members of the MacLean family.

COMMISSIONAIRE LONG SERVICE AWARDS

The following personnel have received or will receive long service awards.

5 Year pin and \$100.00 monetary award, Commissionaire Art Cronshaw

10 Year pin and \$200.00 monetary award, Comms, Brian Doucet and Maurice Kehoe

15 Year pin and \$300.00 monetary award, Sergeant Charles Mackinnon

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Editor, **MWO. Bill McBride SBStJ**

Welcome Aboard

We welcome the following new Commissionaires who have joined our ranks since the last newsletter:

Nora Livingstone, Kirk Richardson, Robert Epplett, Dan Murray, Brock Watts, John Bradley, Sean Noon, Alexey Vostrikov, Marko Mrmak, Derek Mills, Kerri Michaud, Jeff Hopson, Vivian Mainville-Staley, Errol Kettell, Robert Booth, Thomas Colbert, Steven Scollon, James Smith, Frank Reid, Judy Tobin, Sean Doherty, Raymond Griffiths, Glenn Morris, Nathan Bushey, and John Daubney.

APPOINTMENTS AND PROMOTIONS

Recently two members of Hamilton Division have received appointments to positions of Detachment Commander and promotions to senior rank. **Douglas McPetrie** is shown (right) being congratulated by Cdr. Fred Lee on his promotion to Warrant Officer. WO McPetrie has assumed the position of detachment Commander of Burlington By-law.



At left **Sgt. Dawn Atkinson** is promoted to Master Warrant Officer and appointed Detachment Commander of Mohawk College.

MWO Atkinson recently completed the **Supervisory Training Course** in Cornwall.

Also, **Sgt Bill McBride**, Manager of Fingerprinting and ID Services (and the editor of this newsletter) has been promoted to Master Warrant Officer.

